



[HOME](#) [ABOUT RANDY](#) [SERVING YOU](#) [NEWSROOM](#) [OUR DISTRICT](#) [CONTACT](#)



In this issue:

- [#CaseClosed: Helping Residents Navigate Federal Bureaucracy](#)
- [Congratulating the 2017 Teacher of the Year!](#)
- [Flags, Food Packaging, Tattoos, Coffee: Around the 14th District](#)
- [Randy in the News](#)

[#CaseClosed: Helping Residents Navigate Federal Bureaucracy](#)

I take great joy in the less-well-known but extremely important part of my job: helping 14th District residents navigate the confusing and often inept federal bureaucracy. **Bureaucratic ineptitude has real consequences: delayed benefits for seniors and veterans, stopped mail delivery, travel headaches for honeymooners and much more.**

I am highlighting the stories of constituents my office and I have helped. As your advocate and liaison to the federal government, I want to ensure your case gets closed. Follow my [#CaseClosed](#) hashtag on Facebook and Twitter.



Located Newlywed's Passport

- With only a couple weeks until their honeymoon, my constituent contacted my office when the passport agency had misplaced his application.
- My office worked with the Department of State to locate his application and to get it processed.
- With a week until his honeymoon, we successfully had the agency ship him his passport just in time for the Newlywed's honeymoon.

- Plainfield, IL resident

CASE CLOSED



Secured Medicare Benefits

- As a last resort, a desperate constituent contacted my office to reverse the cancellation of Medicare insurance.
- My office pushed the Centers for Medicare and Medicaid Services to reveal why payments had stopped—and, to find a solution.
- CMS responded to our efforts and the woman's insurance was successfully reinstated.

"It's easy to become cynical about Congress and the bureaucracy, but this experience has shown me that there is indeed a lot of good that is done."

- Campton Hills, IL resident

CASE CLOSED

Congratulating the 2017 Teacher of the Year!

I am proud to join Illinois in congratulating Ricardo “Ricky” Castro, a 14th District constituent from Warrenville who has earned the 2017 Illinois Teacher of the Year award. Castro, an English as a Second Language teacher at Elk Grove High School, was selected from a group of 10 finalists for the prestigious award earlier this year. He was announced the winner at the 42nd annual Those Who Excel/Illinois Teacher of the Year banquet.

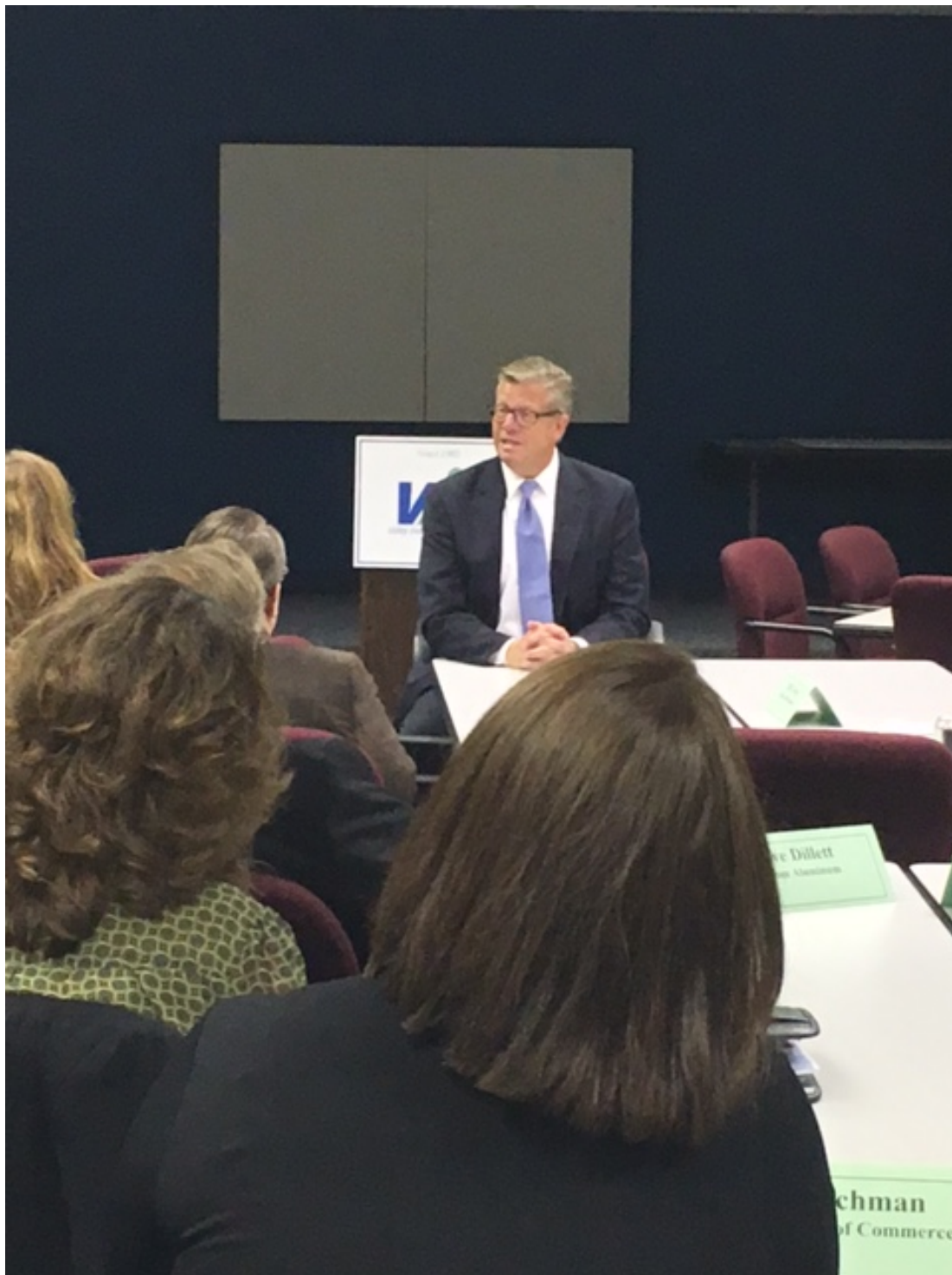
As Teacher of the Year, Castro will have an opportunity to share his knowledge and expertise outside the classroom. He will be available to speak at teaching workshops, education conferences and community meetings. Castro will also represent Illinois at the NASA Space Camp in Huntsville, Alabama, and the National Teacher of the Year program.

As I’ve witnessed in [meetings with my STEM Scholars](#) class, the key to the learning process is sparking excitement in our students’ hearts and minds and encouraging them to discover and experiment. The 14th District is honored to celebrate [yet another Teacher of the Year from our area](#), and we look forward to Mr. Castro’s advocacy on behalf of our students across the state.

Flags, Food Packaging, Tattoos, Coffee: Around the 14th District



(My favorite meeting at my Coffee with the Congressman? Talking with Eli, a boy scout from Woodstock working on his civics merit badge, and presenting him with a U.S. House of Representatives coin. One day he hopes to be a software developer. What a great example of civic engagement at a young age!)



(Manufacturers are key employers and remain central to the northern Illinois economy. I spoke with members of the Valley Industrial Association, serving Kane, Kendall, DeKalb and western DuPage Counties, which provides more than 200 area manufacturers and the businesses that serve them a place to connect for professional growth and to share information and resources.)



(Tek Pak in Batavia is a leader in plastics technology, including creating carrier tapes (with tiny pockets to hold parts racing through assembly lines) and thermoforming for electronics, medical and food packaging applications. A recent project: packaging for implantable heart pumps.)



(Did you know the "Father of Flag Day," Dr. Bernard Cigrand, lived in Batavia, the same town where FlagSource manufactures, among other signs and banners, American flags? FlagSource was named Kane County Manufacturer of the Year for their outstanding contributions to our community, economy and job market. ICYMI, I delivered a floor statement on the 100th anniversary in honor of Dr. Cigrand: <http://hultgren.house.gov/newsroom/press-releases/on-june-14th-the-14th-district-celebrates-our-father-of-flag-day>)



(Chris Baker of INK 180 is a key partner in helping victims of human trafficking and domestic violence in our community. Since 2011, they have done 3,300 tattoo removals or coverups for victims of sex trafficking, domestic violence victims and former gang members. Their “Freedom Tree” features the hand prints of trafficking victims that have come through the shop for removal/coverups. Next year, they plan to use a mobile removal unit to travel across the country and Canada to do free removals.)



(Some of our Geneva seniors have waited their entire lives for a Cubs win! I really enjoyed meeting them and serving lunch through the Salvation Army Golden Diners program.)



(Wonder how CDs and DVDs are made? David Gimbel, President & COO, showed me how at Corporate Disk Company in McHenry. It was a great learning experience at one of our local manufacturers.)



(Hardware is a Sustainable Gastropub and Brewery, complete with greenhouse and Organic Hop Farm, in North Aurora. They "strive to keep their carbon footprint to a minimum" by growing all their produce and using reclaimed building materials. I toured the facility and met their brewmaster.)

If you haven't already, be sure to [like my Facebook page](#), follow me on Twitter ([@RepHultgren](#)), or [check out my YouTube page](#) to stay informed on everything I'm doing on your behalf in Washington and in Illinois.

As always, thank you for the honor and privilege of serving you.

In Your Service,



*Randy Hultgren
Member of Congress
14th District, Illinois*

Randy in the News

- [Small Businesses Eye Ballot Measures On Election Day](#) (Daily Caller)

Washington, DC Office

2455 Rayburn HOB
Washington, DC 20515
Phone: 202-225-2976
Fax: 202-225-0697

14th District Office

40W310 Lafox Road, Suite F2
Campton Hills, IL 60175
Phone: 630-584-2734
Fax: 630-584-2746

[Unsubscribe](#) | [Privacy Policy](#)